



## Price Sheet

### Réglo Mobile offer sheet

Prices in force as of 03.06.2024

## THE REGLO MOBILE ACCOUNT

is a prepaid account with no long-term commitment that you recharge as needed.  
The credit in euros accumulated through top-ups has an unlimited lifespan and can be used to pay monthly fixed direct debits and Réglo Mobile communications not included in your offer.

## REGLO MOBILE PACKAGES

PACKAGES REGULAR store exclusive	VOICE INTRA- FRANCE METROPO- LITAINE(1)	SMS/MMS INTRA- FRANCE METROPO- LITAINE(2)	INTERNET IN FRANCE METROPO- LITAINE(3) (per 10 indivisible KB)	VOICE TO 62 DESTINATIONS from mainland France (list p.3)	FROM EUROPE AND DOM	HORSETAIL- CLOTHING FIXED MONTHLY (see p.2)
PACKAGE " €4.95 "	Unlimited	Unlimited	10 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€4.95
PACKAGE " €6.95 "	Unlimited	Unlimited	50 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€6.95
PACKAGE (15) " €9.50 "	Unlimited	Unlimited	130 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€9.50
PACKAGE " €13.50 " (15)	Unlimited	Unlimited	170 GB included in 4G+(5) Reduced flow beyond	Unlimited	See tables p.6	€13.50
PACKAGE " € 19.50 " (15)	Unlimited	Unlimited	250 GB included in 5G(13) Reduced flow beyond	Unlimited	See tables p.6	€19.50

(1) Landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Countdown to the second.

(2) Excluding premium rate SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.

(3) Subject to a compatible mobile and network coverage. Upward and downward flows taken into account.

(5) The maximum Internet speed is 50 Mbits/s upstream and 187.5 Mbits/s downstream.

(13) The maximum Internet speed is 2 Gbits/s in the 3.5 GHz frequency band and 995 Mbits/s in the 2100 MHz frequency band when going down and varies according to the frequency when going up.

(15) In stores, the "€9.50", "€13.50" and "€19.50" packages are only available for subscriptions with automatic CB or RIB reloading.

PACKAGES REGULAR exclusively web	VOICE INTRA- FRANCE METROPO- LITAINE(1)	SMS/MMS INTRA- FRANCE METROPO- LITAINE(2)	INTERNET IN FRANCE METROPO- ITAIN(3) (per 10 indivisible KB)	VOICE TO 62 DESTINATIONS from mainland France (list p.3)	FROM EUROPE AND DOM (list p.3)	LEVY  FIXED MONTHLY (see p.2)
PACKAGE(16) " €5.80 "	Unlimited	Unlimited	40 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€5.80
PACKAGE(16) " €7.80 "	Unlimited	Unlimited	100 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€7.80
PACKAGE(16) " €9.80 "	Unlimited	Unlimited	150 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€9.80
PACKAGE(16) " €14.80 "	Unlimited	Unlimited	250 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	€14.80
PACKAGE(16) " €19.80 "	Unlimited	Unlimited	300 GB included in 5G(13) Reduced flow beyond	Unlimited	See tables p.6	€19.80

SPECIFICITIES OF REGLO PACKAGES

- The fixed monthly direct debit is deducted from the Réglo Mobile account on the anniversary date of your line. In the event of an insufficient balance, you will not be able to benefit from any minutes of communication, no SMS/MMS and no MB included in your package, and the amount available on your Réglo Mobile account will be debited. The remaining amount due will be deducted when recharging the Réglo Mobile account, you will then benefit from the time of communications, SMS/MMS and MB included in your package, these being to be used before the next anniversary date of your line.
- Intra-metropolitan France calls are counted per second from the first second.
- Calls included in the "€4.95", "€5.80", "€6.95", "€7.80", "€9.50", "€9.80", "€13.50", "€14.80", "€19.50" and "€19.80" are limited to 3 hours max per call.  
**Unlimited uses (calls, SMS and MMS depending on the package chosen) are limited to 250 different recipients in the monthly cycle (all uses combined).** Beyond that, the call is cut, the SMS is deducted €0.07, the text MMS €0.10 and the multimedia MMS €0.30.

(1) Landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Countdown to the second.

(2) Excluding premium rate SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.

(3) Subject to a compatible mobile and network coverage. Upward and downward flows taken into account.

(5) The maximum Internet speed is 50 Mbits/s upstream and 187.5 Mbits/s downstream.

(13) The maximum Internet speed is 2 Gbits/s in the 3.5 GHz frequency band and 995 Mbits/s in the 2100 MHz frequency band when going down and varies according to the frequency when going up.

(16) Implies setting up automatic reloading.

- The minutes, SMS/MMS and MB included in your plan, but not consumed, are not carried over to the next monthly cycle.
- For plans including unlimited SMS/MMS, the sending of SMS/MMS intra-metropolitan France is limited to 250 different recipients per billing period and is reserved for private use between two individuals for non-profit purposes, excluding SMS/MMS sent via an automated device and/or automatic device, as part of a not excessive use. Excessive use (including sending more than 5000 SMS/MMS – cumulative uses – per month two consecutive months) will result in the application of the sanctions of article 10 of the General Conditions of Use, which may in particular lead to the termination of the Contract.
- The 62 destinations to which unlimited calls are included in the packages “€13.50”, “€19.50” and “€19.80” are limited to 3 hours max per call. Beyond that, the call is deducted at €0.228/min. The destinations are as follows:  
Landlines: Azores, Alaska, Germany, Andorra, England, Austria, Balearics, Belgium, Bulgaria, Canada, Canary Islands, Cyprus, Corfu, Crete, Croatia, Cyclades, Denmark, Désirade (Island), Scotland, Spain, Estonia, United States, Greece, Guadeloupe, Guernsey, Guyana, Hawaii, Hungary, Ireland, Northern Ireland, Iceland, Italy, Jersey, Reunion, Latvia, Lithuania, Luxembourg, Madeira, Malta, Man (Island), Marie-Galante, Martinique, Norway, Wales, Netherlands, Poland, Puerto Rico, Portugal, Czech Republic, Rhodes (Island), Romania, United Kingdom, Saint-Barthélemy, Saintes (Island), Saint-Martin, Sardinia, Sicily, Slovakia, Slovenia, Sweden, Switzerland, Vatican.  
  
Mobiles: Alaska mobiles, Canada mobiles, Désirade (Island) mobiles, United States mobiles, Guadeloupe mobiles, Guyana mobiles, Hawaii mobiles, Reunion mobiles, Marie-Galante mobiles, Martinique mobiles, Saint-Barthélemy mobiles, Saint-Martin mobiles, Saintes (Island of) mobiles.



### Voice and Internet extensions

With RÉGLO packages, you can benefit, on request and as many times as desired, from the following extensions, to be used only on the current monthly cycle from mainland France:

- 200 MB for €2
- 3 GB for €3
- 10 GB for €5

Uses are counted in increments of 10 indivisible KB. Subscribing to an extension restores the speed to which your plan gives you access if you were on reduced speed.

- 1 additional hour of intra-metropolitan France voice communications<sup>(1)</sup> for €2.

After exhaustion of the consumption included in the extension, the Internet speeds (up and down) are reduced again.

<sup>(1)</sup> Landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Countdown to the second.

## SPECIFIC SERVICES

- Portability of your old number: free.
- Reactivation of the line following its suspension (article 10 of the T&Cs): €15.
- SIM card renewal in the event of loss, theft, damage or exchange for Micro SIM, Nano SIM or eSIM: free the first time, €15 thereafter.
- Subject in particular to the reloading method chosen by the Customer (eligibility conditions available on request from Customer Service), it is possible to change the offer free of charge and as many times as desired, the credit of the Réglo Mobile account is preserved. Any change requested at least two days before the anniversary date of your line will take effect the following monthly cycle; in the event of a request made the day before the date anniversary, the change will take effect with a monthly offset cycle.
- With the RÉGLO plan, if on the anniversary date the balance of your Réglo Mobile account does not does not allow you to honor the fixed monthly direct debit, and in the absence of sufficient subsequent reloading, **your line will be terminated 27 days later**. During this period, only emergency numbers, the recharge service at 732, messaging at 123 and Info Conso at 950 will be accessible with the Réglo Mobile line. Receiving calls remains possible in mainland France.
- REGLO plan holders can subscribe to extensions, on request and as many times as desired, which can be used until the last day of the current monthly cycle.
- Info Conso 950: free in mainland France.
- Obtain your Operator Identity Statement (RIO) at 3179 (free call in mainland France) with your Réglo Mobile line.

## SERVICES WITH A LANDLINE TELEPHONE IN FRANCE

- Messaging at 0612 000 123, price depending on operator.
- Recharge on 0805 160 160 (free).
- Activation of the line in emergency procedure at 0805 164 668 (free). The emergency activation code is valid for 3 months from the purchase of the opening kit.
- Customer Service at 0970 806 970 (price of an intra-metropolitan France call depending on your landline operator).
- Change of offer to 0970 806 550 (price of an intra-metropolitan France call depending on your landline operator).

## INTERNET NETWORK COVERAGE

The available Internet speed depends on network coverage, subject to the use of a compatible mobile and offer. Details of the coverage available on [www.reglomobile.fr](http://www.reglomobile.fr).

NETWORK MOBILE	MAXIMUM FLOW THEORETICAL IN RECEIPT	MAXIMUM FLOW THEORETICAL ON BROADCAST
5G	2 Gbits/s at 3.5 GHz frequency and 995 Mbits/s at 2100 MHz frequency	Varies depending on frequency
4G+	187.5 Mbps	50 Mbps
4G	112.5 Mbps	50 Mbps
3G H+	42 Mbps	5.8 Mbps
3G/3G+	21.6 Mbps	5.8 Mbps
GPRS/EDGE	236 kbps	64 kbps

YOU ARE IN METROPOLITAN FRANCE

Rates for telephone calls and SMS to abroad (list of zones p.7) and to satellite mobiles (excluding subscribed Pass-Monde).

FROM YOUR MOBILE, YOU TRANSMIT...	TOWARDS ABROAD			TOWARDS THE MOBILE SATELLIARIES
	ZONE 1	ZONES 2 + 3	ZONE 4	
Phone call	0.228 €/min*(6)	0.39 €/min*(6)	€1.20/min*	7 €/min*
SMS(2) individually	€0.072	€0.15	€0.15	€0.50
Single text MMS	€1	€1	€1	€1
Single multimedia MMS	€1	€1	€1	€1

\* Calls counted per second, from the first second for telephone calls to the French Overseas Territories, after a first indivisible minute for other calls.

FROM YOUR MOBILE, YOU TRANSMIT...	TOWARDS FRANCE METROPOLITAN	NUMBERS STARTING WITH
NOT <sup>o</sup> specials NOT <sup>o</sup> short NOT <sup>o</sup> phone book	Free	0800 to 0805, 3xxx, 10xx, 116xxx, 118xxx
	Intra-metropolitan France call cost 0806 to 0809, 3xxx, 10xx, 116xxx, 118xxx	
	TES (for duration or call depending on editor) + Intra-France call cost metropolitan	081x, 082x, 089x, 3xxx, 10xx, 116xxx, 118xxx
Premium SMS	YOUR	Sent to a 5-digit number starting with 3, 4, 5, 6, 7 or 8
Premium text MMS	YOUR	
MMS multimedia surcharged to the unit	YOUR	
18 - 17 - 15 - 112 - 123 - 437 - 728 – 731 – 732 – 733 – 950 – 3179 - 6772	Free	
0970 806 550	Intra-metropolitan France call cost	

TES: Service Publisher Pricing.

(2) Excluding premium rate SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.  
(6) Except for certain destinations (listed on page 3) included for the “€13.80”, “€13.95”, “€18.95” and “€19.80” packages except Tunisia and Algeria discounted at €0.70/min.

# YOU ARE ABROAD

FROM YOUR MOBILE, YOU TRANSMIT...	AROUND THE FRANCE METRO- POLITAIN	TOWARDS ABROAD				TOWARDS THE MOBILE SATEL- LITERARY
		ZONE 1	ZONE 2	ZONE 3	ZONE 4	
Call from zone 1	Unlimited(14)	Unlimited (14)	€0.42/min**	€1.40/min	€3/min	5 €/min
Call from zone 2	0.90 €/min	€0.90/min	€0.90/min	€1.40/min	€3/min	5 €/min
Call from zone 3	€1.40/min(7)	€1.40/min(7)	€1.40/min(7)	€1.40/min(7)	€3/min(7)	5 €/min
Call from zone 4 (8)	3 €/min	3 €/min	3 €/min	3 €/min	3 €/min	5 €/min

\*\* Calls counted down to the second after the first 30 indivisible seconds; after a first minute indivisible for other calls.

FROM YOUR MOBILE, YOU TRANSMIT...	AROUND THE FRANCE METRO- POLITAIN	TOWARDS ABROAD				TOWARDS THE MOBILE SATEL- LITERARY
		ZONE 1	ZONE 2	ZONE 3	ZONE 4	
Single SMS from zone 1	Unlimited(14)	Unlimited(14)	€0.13	€0.30	€0.30	€1
Single SMS from zone 2	€0.25	€0.25	€0.25	€0.30	€0.30	€1
Single SMS from zones 3 (10) and 4 (8)	€0.30	€0.30	€0.30	€0.30	€0.30	€1
Single text MMS from zone 1	Unlimited(14)	Unlimited(14)	€0.30	€0.30	€0.30	€0.30
Single text MMS from zones 2, 3 and 4	€0.24	€0.24	€0.30	€0.30	€0.30	€0.30
Multimedia MMS to the unit from zone 1	Unlimited(14)	Unlimited(14)	€0.75	€0.75	€0.75	€0.75
Multimedia MMS to the unit from zones 2, 3 and 4	€0.75	€0.75	€0.75	€0.75	€0.75	€0.75
Internet(3) from zone 1	Internet volume (14) included in the package (11) deducted from the package (or extension); beyond the included Internet volume: deducted from the package (or extension) + 0.0018 €/MB; beyond that, reduced speed + 0.0018 €/MB					
Internet(3) from zones 2, 3 (12) and 4 (8)	€1.80 per 30 KB session then €5.50/MB (per 10 indivisible KB)					

(3) Subject to a compatible mobile and network coverage. Upward and downward flows taken into account. Caution regarding automatic Internet connections. Régio Mobile informs you that there is a risk of automatic data connection when the mobile terminal has Internet access. In the event of roaming on a foreign network, these connections are likely to generate additional costs, particularly in the following situations: at borders, when the mobile terminal connects to the network of the neighboring country or when connecting to a non-terrestrial network (boat, plane, etc.); to avoid this, you can block data roaming via the settings of your mobile device; during updates of installed applications; For To avoid this, you can configure your mobile device so that it only performs these updates when it is connected to a Wi-Fi network.

(7) Except Tunisia deducted €5/min.

(8) Satellite networks are non-terrestrial GSM networks (accessible from cruise ships, planes) displaying the network codes: AAMOM, ARETH, BMU01, CHEOA, FRAGS, ITAGT, NORMC. From these satellite zones, calls made are charged €8/min, calls received €4/min, SMS sent €1/SMS, Internet connection €12/MB with a connection cost of €1.80.

(10) Except Tunisia deducted 1 €/SMS.

(11) 6 GB in the "€4.95" packages, 7 GB in the "€5.80" packages, 8 GB in the "€6.95" plans, 9 GB in the "€7.80" packages, 10 GB in the "€8.80" packages, 11 GB in the "€9.80" plan, 15 GB in the "€13.50" plan, 16 GB in the "€14.80" plan, 21 GB in the "19" plan. 50 €, 22 GB in the "19.80 €" package.

(12) Except Tunisia deducted €1.80 per 30 kb session then €12/MB deducted in increments of 10 kb.

(14) The use of your Régio Mobile plan from the European Union and the French Overseas Territories must be "reasonable": majority or exclusive use of your plan from the European Union and the French Overseas Territories will result in additional costs being billed to your future uses. In the last 4 months:

- If one or more uses from the European Union/DOM (calls, SMS/MMS and/or mobile Internet including uses exclusively available

from the European Union and the DOM) is/are more important than the same use(s) from mainland France and abroad (outside the European Union/DOM) AND

- If the number of days spent in the European Union/DOM is greater than the number of days spent in France and abroad (outside the European Union/DOM), then you will receive an SMS alert to inform you of this, and you will have 15 days to modify the use of your plan. At the end of these 15 days: if you respect at least one of the 2 rules above, the use of your package becomes reasonable again, you will not be charged any fees additional. If you still do not respect any of the 2 rules above, you will receive a new SMS alert informing you of the billing immediate additional costs for future unreasonable use(s) from the European Union/DOM.

Additional costs: calls made: €0.0264/min; calls received: €0.009 including tax/min; SMS sent: €0.0048 including tax/SMS; SMS received: free; MMS sent: €0.0018/MMS; MMS received: free; Internet: €0.0018/MB.

As soon as the use of your plan becomes reasonable again, you will no longer be charged additional fees and will be informed by SMS.

## YOU ARE ABROAD

FROM YOUR MOBILE, YOU RECEIVE...	YOU ARE...			
	IN ZONE 1	IN ZONE 2	IN ZONE 3	IN ZONE 4 (8)
Phone call	Unlimited(14)	0.13 €/min*	0.90 €/min(4)	1.50 €/min
SMS	Free	Free	Free	Free
MMS	Free	Free	Free	Free

\* Calls counted per second from the first second, after a first indivisible minute for other calls.

## SERVICES FROM ABROAD

YOU ARE... CUSTOMER	SERVICE CONSUMER	INFORMATION	RECHARGE MESSAGING	
From your mobile	728	950	123	732
In zone 1	Unlimited(14)	Unlimited(14)	Unlimited(14)	Free
In zone 2 *	0.90 €/min	0.90 €/min	0.90 €/min	Free
In zone 3	€1.40/min(7)	€1.40/min(7)	1.40 €/min(7)	Free
In zone 4	3 €/min(8)	3 €/min(8)	3 €/min(8)	Free
From a landline	+33 172 871 661 (price depending on operator)	N / A	+33 612 000 123 (price depending on operator)	+33 172 871 662 (price depending on operator)

\* Calls counted per second from the first second, after a first indivisible minute for other calls.

## DEFINITION OF ZONES

Area 1	26 EU member countries (excluding France), Iceland, Jersey/Guernsey, Liechtenstein, Norway, United Kingdom, Monaco, Vatican, French West Indies, Guyana, Mayotte, Réunion, Saint Pierre and Miquelon
Area 2	Andorra, Switzerland
Area 3	Albania, Bosnia and Herzegovina, Faroe Islands, Kosovo, Macedonia, Moldova, Montenegro, Serbia, Srpska, Türkiye, Ukraine - Morocco, Algeria, Tunisia - USA, Alaska, Canada, Hawaii, Porto Rico
Area 4	Rest of the world and satellite networks(8)

(4) Except Tunisia deducted €2.50/min.

(7) Except Tunisia deducted €5/min.

(8) Satellite networks are non-terrestrial GSM networks (accessible from cruise ships, planes) displaying the network codes: AAMOM, ARETH, BMU01, CHEOA, FRAGS, ITAGT, NORMC. From these satellite zones, calls made are charged €8/min, calls received €4/min, SMS sent €1/SMS, Internet connection €12/MB with a connection cost of €1.80.

(14) See the conditions of reasonable use on p.6.

Prices in force as of 03.06.2024

Refer to the website [www.reglomobile.fr](http://www.reglomobile.fr) to have the updated rates and conditions applicable as part of the Réglo Mobile offer

The Réglo Mobile coverage network is that of the operator SFR in mainland France, consult the France and International zones on the website [www.reglomobile.fr](http://www.reglomobile.fr)



The electronic communications services of the Réglo Mobile offer are provided by SA Afone Participations – “the Supplier”, through the SFR network “the Operator” and marketed by SNC Meta-Lfone (service marketing company)

SA Afone Participations – Limited company with capital of €300,517.30  
RCS Angers 411 068 737, head office: 11 place François Mitterrand – 49100 Angers  
Intracommunity VAT: FR21411068737

SNC Meta-Lfone – General partnership with capital of €200,000  
RCS Angers 501 396 378, head office: 11 place François Mitterrand – 49100 Angers  
Intracommunity VAT: FR58501396378