



Price List

Réglo Mobile offer sheet

Rates in effect as of 07.02.2025

THE MOBILE REGLO ACCOUNT

is a prepaid account with no time commitment that you can top up as needed.

The euro credit accumulated through top-ups has an unlimited lifespan and can be used to pay fixed monthly payments and Réglo Mobile communications not included in your offer.

REGLO MOBILE PACKAGES

PACKAGES REGULATION in store exclusive	VOICE INTRA- FRANCE METROPO- BED (1)	SMS/MMS INTRA- FRANCE METROPO- BED (2)	INTERNET IN FRANCE METROPO- BED (3) (by 10 indivisible ko)	VOICE TOWARDS 62 DESTI- NATIONS from mainland France (list p.3)	FROM EUROPE AND DOM	LEVY MONTHLY FIXED (see p.2)
PACKAGE " €4.80 "	Unlimited	Unlimited	3 GB included (without automatic reload) ⁽¹⁵⁾ in 4G+(5) reduced speed beyond	See table p.5	See tables p.6	4.80 €
PACKAGE " €4.80 "	Unlimited	Unlimited	30 GB included (with automatic reload)(15) in 4G+(5) reduced speed beyond	See table p.5	See tables p.6	4.80 €
PACKAGE " €5.80 "	Unlimited	Unlimited	60 GB included in 4G+(5) reduced speed beyond	See table p.5	See tables p.6	5.80 €
PACKAGE " €9.80 "	Unlimited	Unlimited	100 GB included (without automatic reload) ⁽¹⁵⁾ in 5G(13) reduced speed beyond	See table p.5	See tables p.6	9.80 €
PACKAGE " €9.80 "	Unlimited	Unlimited	200 GB included (with automatic reload)(15) in 5G(5)reduced flow beyond	See table p.5	See tables p.6	9.80 €
PACKAGE " 14.80 € "	Unlimited	Unlimited	180 GB included (without automatic reload) ⁽¹⁵⁾ in 5G(13) reduced speed beyond	Unlimited	See tables p.6	14.80 €
PACKAGE " 14.80 € "	Unlimited	Unlimited	300 GB included (with automatic reload)(15) in 5G(5)reduced flow beyond	Unlimited	See tables p.6	14.80 €

(1) To landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Counting per second.

(2) Excluding premium SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.

(3) Subject to compatible mobile and network coverage. Upload and download flows taken into account.

(5) The maximum Internet speed is 50 Mbps upload and 187.5 Mbps download.

(13) The maximum Internet speed is 2 Gbit/s in the 3.5 GHz frequency band and 995 Mbps in the 2100 MHz frequency band downstream and varies depending on the frequency upstream.

(15) The Internet allocation varies depending on whether or not an automatic CB or RIB top-up is set up and its effectiveness. In the event of non-operation and/or rejection of a direct debit, the Internet allocation available will be that available without automatic top-up.

PACKAGES REGULATION web exclusive	VOICE INTRA- FRANCE METROPO- BED (1)	SMS/MMS INTRA- FRANCE METROPO- BED (2)	INTERNET IN FRANCE METROPO- ITAINE(3) (by 10 indivisible ko)	VOICE TOWARDS 62 DESTI- NATIONS from mainland France (list p.3)	FROM EUROPE AND DOM (list p.3)	LEVY MONTHLY FIXED (see p.2)
PACKAGE(16) " €3.80 "	Unlimited	Unlimited	10 GB included in 4G+(5) Reduced flow beyond	See table p.5	See tables p.6	3.80 €
PACKAGE(16) " €6.80 "	Unlimited	Unlimited	60 GB included in 5G(13) Reduced flow beyond	See table p.5	See tables p.6	6.80 €
PACKAGE(16) " €9.80 "	Unlimited	Unlimited	200 GB included in 5G(13) Reduced flow beyond	See table p.5	See tables p.6	9.80 €
PACKAGE(16) " 14.80 € "	Unlimited	Unlimited	350 GB included in 5G(13) Reduced flow beyond	Unlimited	See tables p.6	14.80 €

SPECIFICITIES OF REGLO PACKAGES

- The fixed monthly payment is deducted from the Réglo Mobile account on the anniversary date of your line. In case of insufficient balance, you will not be able to benefit from any minutes of communication, no SMS/MMS and no MB included in your plan, and the amount available on your Réglo Mobile account will be debited. The remaining amount due will be debited when the Réglo Mobile account is topped up, you will then benefit from the time of communications, SMS/MMS and MB included in your package, these being to be used before the next anniversary date of your line.
- Calls within metropolitan France are charged per second from the first second.
- Calls included in the packages "€3.80", "€4.80", "€5.80", "€6.80", "€9.80" and "14.80 €" are limited to 3 hours max per call. **Unlimited usage (calls, SMS and MMS depending on the chosen package) is limited to 250 different recipients in the monthly cycle (all Beyond that, the call is cut off, the SMS is charged €0.07, the MMS text €0.10 and the MMS multimedia €0.30.**

(1) To landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Counting per second.

(2) Excluding premium SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.

(3) Subject to compatible mobile and network coverage. Upload and download flows taken into account.

(5) The maximum Internet speed is 50 Mbps upload and 187.5 Mbps download.

(13) The maximum Internet speed is 2 Gbit/s in the 3.5 GHz frequency band and 995 Mbps in the 2100 MHz frequency band downstream and varies depending on the frequency upstream.

(16) Involves setting up automatic reloading.

- Minutes, SMS/MMS and MB included in your package, but not used, are not carried over to the next monthly cycle.
- For packages including unlimited SMS/MMS, sending SMS/MMS within metropolitan France is limited to 250 different recipients per billing period and is reserved for private use between two natural persons for non-profit purposes, excluding SMS/MMS sent via an automaton and/or automatic device, and this, within the framework of a non-excessive use. Excessive use (including sending more than 5000 SMS/MMS – cumulative usage – per month two consecutive months) will result in the application of the sanctions of article 10 of the General Conditions of Use, which may in particular lead to the termination of the Contract.
- The 62 destinations to which calls are included unlimited in the packages "14.80 €" in store exclusive are limited to 3 hours max per call. Beyond that, the call is deducted 0.228 €/min. The destinations are as follows:
Fixed: Azores, Alaska, Germany, Andorra, England, Austria, Balearic Islands, Belgium, Bulgaria, Canada, Canary Islands, Cyprus, Corfu, Crete, Croatia, Cyclades, Denmark, Désirade (Island of), Scotland, Spain, Estonia, United States, Greece, Guadeloupe, Guernsey, Guyana, Hawaii, Hungary, Ireland, Northern Ireland, Iceland, Italy, Jersey, Reunion, Latvia, Lithuania, Luxembourg, Madeira, Malta, Man (Island of), Marie-Galante, Martinique, Norway, Wales, Netherlands, Poland, Puerto Rico, Portugal, Czech Republic, Rhodes (Island), Romania, United Kingdom, Saint-Barthélemy, Saintes (Island of), Saint-Martin, Sardinia, Sicily, Slovakia, Slovenia, Sweden, Switzerland, Vatican.

Mobiles: Alaska mobiles, Canada mobiles, Désirade (Island of) mobiles, United States mobiles, Guadeloupe mobiles, Guyana mobiles, Hawaii mobiles, Reunion mobiles, Marie-Galante mobiles, Martinique mobiles, Saint-Barthélemy mobiles, Saint-Martin mobiles, Saintes (Island of) mobiles.



Voice and Internet extensions

With RÉGLO packages, you can benefit, on request and as many times as desired, from the following extensions, to be used only during the current monthly cycle from mainland France:

- 200 MB for €2
- 3 GB for €3
- 10 GB for €5

Usage is counted in indivisible increments of 10 KB. Subscribing to an extension restores the speed to which your package gives you access if you were on reduced speed.

- 1 additional hour of voice communications within metropolitan France⁽¹⁾ for €2.

After the consumption included in the extension has been used up, Internet speeds (upstream and downstream) are reduced again.

⁽¹⁾ To landlines, mobiles (excluding cost of service for special, short or premium rate numbers, 3 hours max/call and 250 different correspondents). Counting per second.

SPECIFIC SERVICES

- Portability of your old number: free.
- Reactivation of the line following its suspension (article 10 of the T&Cs): €15.
- SIM card renewal in case of loss, theft, damage or exchange for Micro SIM, Nano SIM or eSIM: free the first time, €15 thereafter.
- Subject in particular to the top-up method chosen by the Customer (eligibility conditions available on request from Customer Service), it is possible to change offers free of charge and as many times as desired, the credit in the Réglo Mobile account is retained. Any change requested at least two days before the anniversary date of your line will take effect the following monthly cycle; in case of request made the day before the date anniversary, the change will take effect with a monthly shift cycle.
- With the RÉGLO package, if on the anniversary date the balance of your Réglo Mobile account does not allow you to honor the monthly fixed payment, and in the absence of sufficient subsequent top-ups, **your line will be terminated 27 days later**. During this period, only emergency numbers, the top-up service at 732, messaging at 123 and Info Conso at 950 will be accessible with the Réglo Mobile line. Receiving calls remains possible in mainland France.
- Réglo package holders can subscribe to extensions, on request and as many times as desired, usable until the last day of the current monthly cycle.
- Info Conso 950: free in mainland France.
- Obtaining your Operator Identity Statement (RIO) at 3179 (free call in mainland France) with your Réglo Mobile line.

SERVICES WITH A LANDLINE PHONE IN METROPOLITAN FRANCE

- Messaging at 0612 000 123, rate according to operator.
- Top-up at 0805 160 160 (free).
- Activation of the emergency line procedure at 0805 164 668 (free). The emergency activation code is valid for 3 months from the purchase of the opening kit.
- Customer Service on 0970 806 970 (price of a call within metropolitan France depending on your landline operator).
- Change of offer at 0970 806 550 (price of a call within metropolitan France depending on your landline operator).

INTERNET NETWORK COVERAGE

The available Internet speed depends on network coverage, subject to the use of a compatible mobile and offer. Coverage details available on www.regloblmobile.fr.

NETWORK MOBILE	MAXIMUM FLOW RATE THEORETICAL IN RECEPTION	MAXIMUM FLOW RATE THEORETICAL ON BROADCAST
5G	2 Gbit/s at 3.5 GHz frequency and 995 Mbits/s in 2100 MHz frequency	Varies by frequency
4G+	187.5 Mbps	50 Mbits/s
4G	112.5 Mbps	50 Mbits/s
3G H+	42 Mbits/s	5.8 Mbps
3G/3G+	21.6 Mbps	5.8 Mbps
GPRS/EDGE	236 kbits/s	64 kbits/s

YOU ARE IN METROPOLITAN FRANCE

Rates for telephone calls and SMS to foreign countries (list of areas p.7) and to satellite mobiles (excluding subscribed Pass-Monde).

FROM YOUR MOBILE, YOU ISSUE...	TOWARDS ABROAD			TOWARDS THE MOBILES SATELLITES
	ZONE 1	ZONES 2 + 3	ZONE 4	
Phone call	0.228 €/min*(6)	0.39 €/min*(6)	1.20 €/min*	7 €/min*
SMS(2) per unit	0.072 €	0.15 €	0.15 €	0.50 €
MMS text per unit	1 €	1 €	1 €	1 €
Multimedia MMS per unit	1 €	1 €	1 €	1 €

* Calls counted per second, from the first second for telephone calls to the French overseas departments, after an indivisible first minute for other calls.

FROM YOUR MOBILE, YOU ISSUE...	TOWARDS FRANCE METROPOLITAN	NUMBERS STARTING WITH
N° specials N° short N° directory	Free	0800 to 0805, 3xxx, 10xx, 116xxx, 118xxx
	Cost of calls within metropolitan France 0806	to 0809, 3xxx, 10xx, 116xxx, 118xxx
	TES (on duration or on call depending on editor) + Cost of intra-France call metropolitan	081x, 082x, 089x, 3xxx, 10xx, 116xxx, 118xxx
Premium SMS	YOUR	Sent to a 5 digit number starting with 3, 4, 5, 6, 7 or 8
Premium MMS text	YOUR	
MMS multimedia surcharged at the unit	YOUR	
18 - 17 - 15 - 112 - 123 - 437- 728 – 731 – 732 – 733 – 950 – 3179 - 6772	Free	
0970 806 550	Cost of calls within metropolitan France	

TES: Service Publisher Pricing.

(2) Excluding premium SMS/MMS, 160 characters maximum per SMS and 250 correspondents/month maximum.
(6) Except for certain destinations (listed on page 3) included for the "€14.80" packages, except Tunisia and Algeria deducted at €0.70/min.

YOU ARE ABROAD

FROM YOUR MOBILE, YOU ISSUE...	TOWARDS THE FRANCE METRO- POLITAN	TOWARDS ABROAD				TOWARDS THE MOBILES SATEL- LITARY
		ZONE 1	ZONE 2	ZONE 3	ZONE 4	
Call from zone 1	Unlimited(14)	Unlimited(14)	€0.42/min**	€1.40/min	€3/min	5 €/min
Call from zone 2	0.90 €/min	€0.90/min	€0.90/min	€1.40/min	€3/min	5 €/min
Call from zone 3	1.40 €/min(7)	€1.40/min(7)	€1.40/min(7)	€1.40/min(7)	€3/min(7)	5 €/min
Call from zone 4 (8)	3 €/min	3 €/min	3 €/min	3 €/min	3 €/min	5 €/min

** Calls counted to the second after the first 30 indivisible seconds; after a first indivisible minute for other calls.

FROM YOUR MOBILE, YOU ISSUE...	TOWARDS THE FRANCE METRO- POLITAN	TOWARDS ABROAD				TOWARDS THE MOBILES SATEL- LITARY
		ZONE 1	ZONE 2	ZONE 3	ZONE 4	
SMS per unit from zone 1	Unlimited(14)	Unlimited(14)	0.13 €	0.30 €	0.30 €	1 €
SMS per unit from zone 2	0.25 €	0.25 €	0.25 €	0.30 €	0.30 €	1 €
SMS per unit from zones 3 (10) and 4 (8)	0.30 €	0.30 €	0.30 €	0.30 €	0.30 €	1 €
MMS text per unit from zone 1	Unlimited(14)	Unlimited(14)	0.30 €	0.30 €	0.30 €	0.30 €
MMS text per unit from zones 2, 3 and 4	0.24 €	0.24 €	0.30 €	0.30 €	0.30 €	0.30 €
Multimedia MMS to unit from zone 1	Unlimited(14)	Unlimited(14)	0.75 €	0.75 €	0.75 €	0.75 €
Multimedia MMS to the unit from zones 2, 3 and 4	0.75 €	0.75 €	0.75 €	0.75 €	0.75 €	0.75 €

Internet(3) from zone 1	Internet volume (14) included in the package (11) deducted from the package (or the extension); beyond the included Internet volume: deducted from the package (or the extension) + 0.0015 €/MB; beyond that, reduced speed + 0.0015 €/MB
Internet(3) from zones 2, 3 (12) and 4 (8)	€1.80 per 30 KB session then €5.50/MB (per 10 indivisible KB)

(3) Subject to a compatible mobile and network coverage. Upload and download flows taken into account. Warning regarding automatic Internet connections. Régio Mobile informs you that there is a risk of automatic data connection when the mobile terminal has Internet access. In the event of roaming on a foreign network, these connections are likely to generate an additional cost, particularly in the following situations: at borders, when the mobile terminal connects to the network of the neighboring country or when connecting to a non-terrestrial network (boat, plane, etc.); to avoid this, you can block data while roaming via the settings of your mobile terminal; during updates of installed applications; for To avoid this, you can set your mobile device to only perform these updates when it is connected to a Wi-Fi network.

(7) Except Tunisia, deducted 5 €/min.

(8) Satellite networks are non-terrestrial GSM networks (accessible from cruise ships, airplanes) displaying the network codes: AAMOM, ARETH, BMU01, CHEOA, FRAGS, ITAGT, NORMC. From these satellite areas, calls made are charged at €8/min, calls received at €4/min, SMS sent €1/SMS, Internet connection €12/MB with a connection cost of €1.80.

(10) Except Tunisia, 1 €/SMS is charged.

(11) 5 GB in the "€3.80" package, 3 GB in the "€4.80" package without automatic top-up, 7 GB in the "€4.80" package with automatic top-up, 19 GB in the "€5.80" package, 19 GB in the "€6.80" package, 32 GB in the "€9.80" package, 35 GB in the "€14.80" package.

(12) Except Tunisia, deducted €1.80 per 30 kb session, then €12/MB deducted in 10 kb increments.

(14) The use of your Régio Mobile package from the European Union and the French Overseas Territories must be "reasonable": a majority or exclusive use of your package from the European Union and the French Overseas Territories will result in the invoicing of additional charges for your future uses. Over the last 4 months:

- If one or more uses from the European Union/DOM (calls, SMS/MMS and/or mobile Internet including uses exclusively available from the European Union and the DOM) is/are more important than the same usage(s) from Metropolitan France and abroad (outside the European Union/DOM) AND
- If the number of days spent in the European Union/DOM is greater than the number of days spent in France and abroad (outside the European Union/DOM), then you will receive an alert SMS to inform you, and you will have 15 days to modify the use of your package. At the end of these 15 days: if you respect at least one of the 2 rules above, the use of your package becomes reasonable again, you will not be billed any fees additional. If you still do not respect any of the 2 rules above, you will receive a new alert SMS informing you of the billing immediate additional costs for future unreasonable use(s) from the European Union/DOM.

Additional charges: calls made: €0.0228/min; calls received: €0.009 incl. VAT/min; SMS sent: €0.0036 incl. VAT/SMS; SMS received: free; MMS sent: €0.0015/ MMS; MMS received: free; Internet: €0.0015/MB.

As soon as your plan usage becomes reasonable again, you will no longer be billed additional fees and will be informed by SMS.

YOU ARE ABROAD

FROM YOUR MOBILE, YOU RECEIVE...	YOU ARE...			
	IN ZONE 1	IN ZONE 2	IN ZONE 3	IN ZONE 4 (8)
Phone call	Unlimited(14)	0.13 €/min*	0.90 €/min(4)	1.50 €/min
SMS	Free	Free	Free	Free
MMS	Free	Free	Free	Free

* Calls counted to the second from the first second, after an indivisible first minute for other calls.

SERVICES FROM ABROAD

YOU ARE... CUSTOMER	SERVICE CONSUMER	INFO	MESSAGING TOP-UP	
From your mobile	728	950	123	732
In zone 1	Unlimited(14)	Unlimited(14)	Unlimited(14)	Free
In zone 2 *	0.90 €/min	0.90 €/min	0.90 €/min	Free
In zone 3	1.40 €/min(7)	1.40 €/min(7)	1.40 €/min(7)	Free
In zone 4	3 €/min(8)	3 €/min(8)	3 €/min(8)	Free
From a landline	+33 172 871 661 (price according to operator)	N / A	+33 612 000 123 (price according to operator)	+33 172 871 662 (price according to operator)

* Calls counted to the second from the first second, after an indivisible first minute for other calls.

DEFINITION OF ZONES

Zone 1	26 EU member countries (excluding France), Iceland, Jersey/Guernsey, Liechtenstein, Norway, United Kingdom, Monaco, Vatican, French Antilles, Guyana, Mayotte, Reunion, Saint Pierre and Miquelon
Zone 2	Andorra, Switzerland
Zone 3	Albania, Bosnia and Herzegovina, Faroe Islands, Kosovo, Macedonia, Moldova, Montenegro, Serbia, Srpska, Türkiye, Ukraine - Morocco, Algeria, Tunisia - USA, Alaska, Canada, Hawaii, Puerto Rico
Zone 4	Rest of the world and satellite networks(8)

(4) Except Tunisia, deducted €2.50/min.

(7) Except Tunisia, deducted 5 €/min.

(8) Satellite networks are non-terrestrial GSM networks (accessible from cruise ships, airplanes) displaying the network codes: AAMOM, ARETH, BMU01, CHEQA, FRAGS, ITAGT, NORMC. From these satellite areas, calls made are charged at €8/min, calls received at €4/min, SMS sent €1/SMS, Internet connection €12/MB with a connection cost of €1.80.

(14) See the conditions of reasonable use on p.6.

Rates in effect as of 07.02.2025

Refer to the website www.reglomobile.fr to have the updated rates and conditions applicable within the framework of the Réglo Mobile offer

The Réglo Mobile coverage network is that of the operator SFR in metropolitan France, consult the France and International zones on the website www.reglomobile.fr



The electronic communications services of the Réglo Mobile offer are provided by SA Afone Participations – “the Supplier”, through the SFR network “the Operator” and marketed by SNC Meta-Lfone (service marketing company)

SA Afone Participations – Public limited company with capital of €300,517.30
RCS Angers 411 068 737, head office: 11 place François Mitterrand – 49100 Angers
Intra-community VAT: FR21411068737

SNC Meta-Lfone – General partnership with capital of €200,000
RCS Angers 501 396 378, head office: 11 place François Mitterrand – 49100 Angers
Intra-community VAT: FR58501396378