

KEY POINTS TO EXPLAIN TO CUSTOMER DURING HAND OVER

- **MAKE SURE BATTERY CONNECTED**
- **TURN ON MAINS CHARGER UNIT**
- **TURN ON VAN MASTER PANEL**
- **TURN ON TRUMA CONTROL PANEL**
- **TURN BLACK KNOB UNTIL ON THE ENERGY SOURCE (3RD SYMBOL ALONG THE TOP OF THE PANEL) AND SELECT WHICH ENERGY THEY REQUIRE – PLEASE ADVISE THE MOST EFFICIENT USE OF THIS PRODUCT IS MIX 2 (GAS & ELECTRIC)**
- **TWO TYPES OF CODE MAY APPEAR:**



W – WARNING CODE OR E – ERROR CODE

- **IF A SOLID CODE APPEARS THE CUSTOMER CAN CLEAR THIS BY TURNING THE BLACK KNOB ONTO THE TRIANGLE AND PRESSING TWICE**
- **IF A CUSTOMER HAS A GAS ISSUE CODE THE ABOVE PROCEDURE CAN BE CARRIED OUT 5 TIMES BEFORE THE PCB BECOMES LOCKED OUT AND A FLASHING CODE APPEARS – THEY WILL HAVE TO WAIT APPROXIMATELY 15 MINUTES AFTER WHICH THIS WILL GO TO A SOLID CODE AND CAN BE CLEARED AS ABOVE**